

# Customized Training Program

North Carolina's **Customized Training Program** is offered through North Carolina's community college system. Comprising 58 colleges, the North Carolina Community College System is the third largest community college system in the United States.

The Customized Training Program supports the economic development efforts of the State by offering programs and training services to assist new and existing business and industry to remain productive, profitable, and within the State. The program is designed to react quickly to the needs of businesses and to respect the confidential nature of proprietary processes and information within those businesses.

## Eligibility

Those businesses and industries eligible for support through the Customized Training Program include Manufacturing, Technology Intensive (i.e., Information Technology, Life Sciences), Regional or National Warehousing and Distribution Centers, Customer Support Centers, Air Courier Services, National Headquarters with operations outside North Carolina, and Civil Service employees providing technical support to US military installations located in North Carolina.

**In order to receive assistance**, eligible businesses and industries must **demonstrate two or more** of the following criteria:

- The business is making an appreciable capital investment;
- The business is deploying new technology;
- The business is creating jobs, expanding an existing workforce, or enhancing the productivity and profitability of the operations within the State; and,
- The skills of the workers will be enhanced by the assistance.

Resources may support training assessment, instructional design, instructional costs, and training delivery for personnel involved in the direct production of goods and services. Production and technology support positions are also eligible for training support.

Full-time probationary employees of qualified Customized Training companies are eligible for training delivered by the community college.

The use of Customized Training funds requires that trainees are paid by the company for all time during training hours.

For more information, visit:

[http://www.nccommunitycolleges.edu/Business\\_and\\_Industry/CustomizedTraining.htm](http://www.nccommunitycolleges.edu/Business_and_Industry/CustomizedTraining.htm)